

The background of the entire page is a long-exposure photograph of a city street at night. The street is dark, but it is illuminated by various light sources. On the left, there are traffic lights and streetlights that have created long, diagonal streaks of red and blue light across the frame. On the right, there are more traffic lights and streetlights, with some creating horizontal streaks of white and blue light. The overall effect is a sense of motion and urban energy.

Statseeker.

Customer Case Study: Verizon.

Tech:niche.

Verizon. Selecting A Superior Solution For Their Major Client.

One of the world's largest broadband and telecoms companies chose Statseeker to monitor the enterprise network of a national department store retailer.

"Statseeker offers a robust alternative to other more mass market solutions... it is lightning fast, scales exceptionally well and the history is never flattened... no matter how far back we go.

Having Statseeker in our suite of network monitoring tools means we can give on-the-spot answers to network problems and see at a glance how our customer's network is performing and where the issues are."

Verizon's opinion:

"Investigating and uncovering this information without Statseeker would have been a lengthy process possibly requiring months of investigative effort and considerable expense."

The requirement.

Verizon needed a superior network monitoring solution for their client: leading Fortune 100 department store retailer with over 1,000 locations and 200,000 interfaces across the USA.

The results.

Specific benefits and uses for this client:

- Monitoring fixed and mobile devices used in stock control and customer interfaces
- Identification of network issues to speed up transactions at point of sale (POS)
- Minimizing network disruption to improve customer experience at POS
- Maximizing the security of customer data and retail transactions
- Improving the uptime of technology to optimize staff efficiency and customer experience



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